

“Our mission is to help our customers serve their customers better using I.T.”

CASE STUDY

SUN SHINES FOR SOUTH LAKES HOUSING

South Lakes Housing is the Arms Length Management Organisation (ALMO) which was set up by South Lakeland District Council after 88% of council tenants voted emphatically for the organisation to be their new landlord.

South Lakes Housing delivers a full range of management and maintenance services for over 3,500 tenants and leaseholders and employs around 130 staff. A recent Audit Commission inspection of the organisation awarded a two star rating with excellent prospects for improvement.

The organisation identified a need to introduce a fit for purpose, modern financial management system that would deliver ease of use and high levels of functionality and allow easy integration with the company's core housing management systems.

After an extensive tendering process, Castle Computer Services was chosen to implement Infor FMS SunSystems with QA10 reporting, which met all of the necessary functionality criteria for the required financial management system, as well as increased integration with the housing management systems.

Castle was chosen to implement the system because of the company's specialist expertise in the housing sector and unique project management approach that ensures workplan deadlines are achieved.

Garry Ronson, Financial Director, South Lakes Housing, said:

“We now have a financial management system that offers a high degree of functionality, combined with ease of use and the flexibility to integrate with our housing management systems. The reporting functions offer a high degree of visibility across our operations and management decisions are better informed as a result. We were impressed by Castle's track record and their genuine understanding of our business needs.”

George Strathie, Software & Services Director, Castle Computer Services said:

“South Lakes Housing now has the benefit of a fit for purpose financial management system that will meet the organisation's needs and allow for scalability and additional functionality in the future as the organisation continues to develop and grow.”

Infor FMS SunSystems

Q&A 10 Reporting

Integration with Housing Management Systems

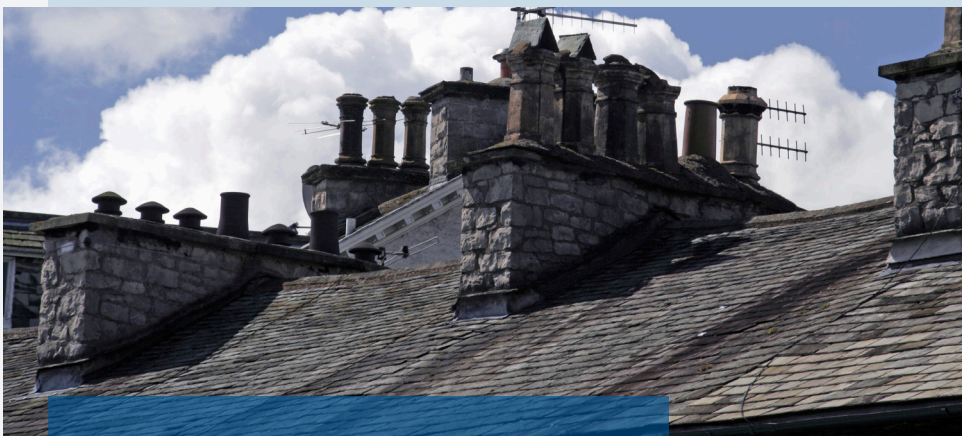
3,500 Tenants

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